University Members Honoured

• Prof. Arthur K.C. Li, vice-chancellor of the University, was recently made an honorary graduate of the University of Hull, UK, in recognition of his multifaceted capabilities and contributions to the world. He was conferred the honorary degree of doctor of science by Prof. David N. Dilks, vice-chancellor of the University of Hull, at a ceremony held at the Kowloon Shangri-La Hotel on 25th February.

In his citation, Prof. Li was lauded as 'one of the true international figures in surgery, a charismatic man of immense ability and leadership qualities... a polymath indeed, a Renaissance Man born and bred in Hong Kong, son of whom the region can and should be proud, and whose contribution, far from being at its end, is only at the end of its beginning.'

• Prof. Dennis S.C. Lam, chair of the Department of Ophthalmology and Visual Sciences, was named Young Leader of the Year by the panel of judges for the Sing Tao/Hong Kong Standard 1998 Leader of the Year and Young Leader of the Year awards.

Prof. Lam, 39, was selected from 40 nominations submitted by the public. Dr. Lam described himself as the 'front man' for a department that does all the important work.

Website on Environmental Impact Assessment

Environmental managers around the world are working hard to look for effective ways of predicting the environmental impact of human activities in order to minimize or mitigate it before it gets out of hand. However, environmental issues are becoming more complex and methods of assessment are rapidly evolving. Hence there is a pressing need for a platform for impact assessment professionals to exchange ideas.

The University has recently become the host of a new bilingual website called EIA Gateway, which provides information on the latest developments in environmental impact assessment, state-of-the-art techniques in prediction methodology, and professional training and functions as a discussion platform for environmental professionals.

The website is the collaborative effort of the University's Centre for Environmental Studies, the International Association of Impact Assessment (IAIA), the South China Institute of Environmental Science of the National Environmental Protection Agency, and a few key members of IAIA's local chapter.

Officiating at the inauguration ceremony of the website, Ms. Rita Hamn, chief executive of IAIA, remarked that the website would help build up the capacity of environmental assessment in China and the Asia Pacific region and promote development on an environmentally sound and sustainable path.

Prof. Lam Kin Che, director of the Centre for Environmental Studies and chair of the Environmental Impacts Assessment Committee of the HKSAR, saw this as an opportunity to link up with the international community and to serve the region by making the centre a hub for environmental impact assessment studies and training.

Also attending the inauguration ceremony was Mr. Elvis Au, assistant director of the Environmental Protection Department of the HKSAR.

On another front, Hong Kong has beaten five other cities in hosting the Year 2000 Annual Conference of IAIA. Over 600 delegates from over 75 countries will come to the territory next year to attend this important occasion.

FS Meets CUHK Community

The Honourable Donald Tsang, Financial Secretary of the Hong Kong Special Administrative Region, spoke to over 300 University students and staff on 5th March on the 1999-2000 budget.

Before the forum Mr. Tsang engaged in discussion with 12 outstanding students of the Department of Economics and the Faculty of Business Administration as well as staff of the University.

Also attending the forum was Mr. Elvis Au, assistant director of the Environmental Protection Department of the HKSAR.

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New Treasurer

Mr. Roger K.H. Luk has been appointed treasurer of the Council for two years from 2nd March 1999. A Council member since November 1997 and currently a member of the Terms of Service Committee, Mr. Luk has also been a council member of other local universities for many years and is familiar with Hong Kong's tertiary education scene. An early graduate of the Three-year MBA Programme of the University, he has offered his services to CUHK through his capacities both as Council member and alumnus.

An expert in finance, banking, and investment, Mr. Luk is currently managing director and deputy chief executive of Hang Seng Bank. Mr. Luk was once a Legislative Councillor and member of the government's Central Policy Unit.

New Vice-Chairman

In accordance with Statute 11.7 of the University Ordinance, Mr. Raymond Kwok has been elected by the University Council as vice-chairman of the Council for two years from 2nd March 1999.

Mr. Kwok was first elected as Council member in November 1994, and has contributed immensely to the University's financial management since becoming University treasurer and chairman of the Finance Committee in 1997. Mr. Kwok is also chairman of the University Tender Board, a member of the Campus Planning and Building Committee, convener of the Committee on Donations, and a trustee of the University's Staff Superannuation Scheme and other foundation funds.

Educated at the University of Cambridge and Harvard Business School, Mr. Kwok is vice-chairman and managing director of Sun Hung Kai Properties Limited. Active in public service, he is a member of the Hong Kong Port Development Board and the Deposit-taking Institutions Advisory Committee.

Viola Wins Award

Viola, or Video-on-Lans, a project led by Prof. P.C. Wong and Mr. Raymond Chan, and developed by the Information Networking Laboratories (INL), has won an IT Excellence Award of Merit from the Hong Kong Computer Society. This is the third external award received by INL. Meantime two patents related to the technology have been filed in the US.

Viola is a system that distributes full-motion, high-quality video to clients' PCs on a local area network. It is a true video-on-demand system enabling clients to select and retrieve videos from the server. All client stations can play the same video or different videos. Each user has full control of the playback process.

The award presentation ceremony took place on 1st March at the Renaissance Harbour View Hotel. INL was recently reorganized and renamed CINTEC (Centre for Innovation and Technology). The Faculty of Engineering aims to make it an advanced applied R & D centre which will also serve as one of its interfaces with industry to serve the University.

Website on Environmental Impact Assessment

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### Class Lectures on the Internet

On 26th February, 35 teaching staff of the University participated in a workshop organized by the Teaching Development Unit to introduce a multimedia web presentation system for effective teaching and learning.

Prof. Michael Lyu from the Department of Computer Science and Engineering presented the system which supports the compilation, editing, and management of class lectures for delivery on the Internet, and showed how it can facilitate the workflow, collaboration, and quality of service for teaching and learning. The system can broadcast video and audio materials, viewgraphs, and whiteboard drawings captured in a live lecture for immediate viewing on the net.

### CC Alumni Scholarship Presentation

One hundred and three Alumni Scholarships for Excellence were presented at the Friday assembly of Chung Chi College on 29th January. Forty-five of them were awarded to Year One students of the college; the rest were contributed by the Chung Chi College Board of Trustees for Years Two and Three students.

Chung Chi College set up 40 Alumni Scholarships for Excellence at HK$10,000 each in 1995 with the support of its alumni association and donations from 40 alumni. The alumni donated 45 scholarships this year with two raising their donations to HK$25,000 and HK$42,000 respectively.

After the ceremony, the alumni and the scholarship recipients attended a luncheon organized by the college.

### Putting Our Health Centre under the Stethoscope

Campus health centres often elicit a mixed response from their users. While few among the university community would argue the convenience and necessity of having a health centre on campus, some may harbour doubts about the quality of its services. These may be the result of personal grievances, or rumoured horror stories about the centre, or of cynicism towards 'free lunches'. Perhaps it is time to take a closer look at the University Health Service (UHS) that we all think we know so well and sometimes take for granted.

#### The Building and Its Location

The Health Centre of the UHS is located next to the graduate hostel in a quiet cul-de-sac at the bottom of a slope that branches off a steep incline. The shuttle mini-bus goes there only at selected times. It can be quite a trek, especially when you're ill. However, with the new Mong Man Wai Building nearby now in use, users from uphill can at least take the lift to central campus before making their way to UHS.

Inside, the big waiting room, complete with polyester flowers, is reminiscent of the living room of your parents' civil servant friends in the 70s—endearing to some and nondescript to others. Consultation rooms, toilets, dispensary, medical lab, and other special rooms line a dim elongated corridor connecting the waiting room with the physiotherapy room and the staircase to the upper floor dental clinic at the other end. The tunnel-like corridor, decked with a doctor's paintings, is the result of expansion over the past two decades. The need for medical services was rapidly growing and there was no way to expand except lengthwise. The ventilation, electricity, and water supply systems are also showing the signs of age.

Dr. Kenneth Pang, director of UHS since 1997, said that one of the first things on his agenda is improving the physical environment of UHS. A plan for a modern and more user-friendly and functional building is being drawn with the assistance of the Campus Development Office. Dr. Pang hopes that support will come at the end of this year or the next.

#### Staff Attitude and Team Work

The attitudes of staff at public hospitals and clinics in Hong Kong used to be notorious. Patients often felt, whether rightly or wrongly, that this had something to do with the fact that they weren't paying for the services. At UHS where most services are free-of-charge and where the relatively educated clientele can be faddish, how is professional courtesy ensured?

Dr. Pang said attitude problems often stem from lack of team work among staff. He always tells his staff that they all have a unique role in terms of the smooth running of the clinic. 'If the clerk is impolite, by the time the client gets to the doctor, he/she may feel even worse, and hence, becomes less receptive to advice. That's why all our services have to be in synch,' he pointed out.

UHS was audited by the Management Review Task Force in early 1997. Amongst other things, the task force recommended better coordination and communication. Dr. Pang has been working hard at promoting communication between the ranks by being communicative himself. 'I consult my staff about administrative matters during lunch meetings. They need to know that this management is very open and willing to disclose information as much as possible and to solicit their views before decisions are made,' he said.

How does UHS handle its complaints, most of which are incidentally related to staff attitude and services not having been as readily available as the complainant would have liked? While the second type is not always within the control of staff, Dr. Pang conceded that front-line workers should never lose their temper. He would like to develop a culture in which complaints are seen as a chance for development, and even anonymous complaints are investigated. On the other hand, he realizes clients can be difficult, and with work piling on, the staff can feel cornered. 'It's important that I show them my support. If they can't handle a case, I tell them to hand it to me,' he said.

Another recommendation by the Task Force is less rigidity in the delineation of duties among nurses and clerks. Nurses on the Health Education Programme, for example, would help out at the clinic when needed, and vice versa. A similar arrangement applies to all clerical staff in the centre.

#### Medical Staff

The doctors at the Health Centre have been a rather loyal bunch. Dr. Stephen Yuen, the most recent physician to join, did so six years ago. The ones who have been there longest are Dr. Lo Tsun Fan and Dr. Rose Lim. They joined some 20 years ago. Not only is UHS blessed with their loyalty but also, it so happens, their highly diversified specialties, including recognition in internal medicine, pediatrics, obstetrics and gynaecology, professional qualification in family medicine, and experience in psychological counselling.

Grievances have on occasion been expressed against the doctors, the majority stemming from differences in expectations. Dr. Pang explained, 'Sometimes the patient may expect to recover from a cold in two days but it takes longer. Sometimes the doctor's diagnosis may differ from what the patient has in mind. Sometimes the patient requests to be referred to a...'

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*Image: Chung Chi College Health Centre*
Information in this section can only be accessed with CWEM password.
僱員考績制度

自九九年度起實施教學及非教學全職僱員的考績制度。這項以公開及前瞻性為重點的考績計劃，目的為:

1. 提高僱員工作表現及工作滿意度。
2. 建立工作指標。
3. 建議僱員改善工作計劃的表現。
4. 鼓勵僱員努力工作。

有關非教學僱員考績計劃(人事處網頁http://www.cuhk.edu.hk/personnel/res/percir_g.htm), 該計劃之增長、平衡及穩定基金委員會及有關教學僱員考績計劃。(http://www.cuhk.edu.hk/ personals/res/percir_g.htm).

The Administrative and Planning Committee approved the introduction of a comprehensive staff appraisal scheme for all full-time teaching and non-teaching staff with effect from 1998-99. The appraisal scheme adopts an open and developmental approach, and aims at achieving the following purposes:

(a) providing a record of the activities of a staff member;
(b) enhance staff performance and job satisfaction by:
   (i) offering specific recommendations for improvement;
   (ii) providing feedback on past performance, reinforcing strengths and identifying weaknesses,
   (iii) advising on work expectations,
   (iv) offering specific recommendations for improvement;
(c) identify training needs and development strategy; and
(d) facilitate successful staff management.

The first appraisal for teaching staff will take place in March 1999, based on the activities as reported for the academic year 1997-98. The appraisal for non-teaching staff will be conducted in June-July 1999 for the appraisal period of July 1998 to June 1999. Implementation details and the relevant appraisal forms are available from the website of the Personnel Office (http://www.cuhk.edu.hk/personnel/res/percir_g.htm).

公積金計劃投資成績

Investment Returns of Staff Superannuation Schemes

<table>
<thead>
<tr>
<th>基金</th>
<th>1995</th>
<th>1993</th>
<th>指標回報</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>增長</strong></td>
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<td>-0.16%</td>
<td>-0.70%</td>
</tr>
<tr>
<td><strong>平穩</strong></td>
<td>-0.12%</td>
<td>0.02%</td>
<td>-0.02%</td>
</tr>
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<td>-3.39%</td>
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<td>-0.99%</td>
</tr>
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<td>USD Bank Deposit**</td>
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<td>0.40%</td>
<td>0.62%</td>
</tr>
<tr>
<td>USD Bank Deposit**</td>
<td>0.45%</td>
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<td>0.62%</td>
</tr>
</tbody>
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*由1995年計劃之增長、平衡及穩定基金與之相應之指標比較，每年十二月底由獨立測定財務業績，其增減或減值於翌年一月份平均攤分列入上述三項基金之內。由指標較資本於21日，評估基準於一九九九十二月十二日非銀行資金指標之平均數。

The scheme Growth, Balanced and Stable funds own, as part of their assets and in equal share, a commercial property which is subject to an annual revaluation by independent surveyors at the end of December each year. The profit or loss arising from such revaluation is accounted for in January of the following year and is shared equally by the three funds.

The revaluation as at 31st December 1998 has resulted in a loss of 34 per cent of the commercial property's value, which is shared equally by the three funds.

VCD Players for Bidding

**VCB Players for Bidding**

Schools are invited to bid for the following VCD players by completing an application form available from the Business Office and returning it in an envelope to the Tender Box, Business Office, G01, John Fulton Centre, before noon on 30th March 1999. The result of the bidding will be released in early April 1999. The proceeds will go to the University.

Members of staff are welcome to bid for these VCD players by completing an application form available from the Business Office and returning it in an envelope to the Tender Box, Business Office, G01, John Fulton Centre, before noon on 30th March 1999. The result of the bidding will be released in early April 1999. The proceeds will go to the University.
CU Press Book Sale

Don't miss this special offer!

John Fulton Centre, from 22nd to 27th March. All titles will be sold at 30 to 90 per cent off.

The Chinese University Press annual book sale will take place at the University Bookshop.

Acting Appointment

Prof. Steve C.F. Au-Yeung, chairman of the Department of Chemistry, will be on leave from chairmanship of the department.

Publish Your Webpage on iHome-CUHK Community Homepage Server

The Computer Services Centre/Information Technology Service Units (CSC/ITSU) has established a website on learning technology (http://www.cuhk.edu.hk/csc/learning) which describes services and resources on topics including:

- consultation and support for using information technology in instructional design,
- training for teaching staff to acquire new technologies and skills for teaching;
- consultation and support for publishing webpages using popular packages such as Netscape Composer and Microsoft FrontPage Express.

CSC/ITSU Webpage and Seminars for Teaching and Learning

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Creating Web-ready Chinese Documents with DynaDoc

This seminar introduces the latest technology in creating Chinese cross-platform documents and publishing Chinese on the web. This technology addresses particularly Chinese related publishing problems such as encoding differences (BIG5/GB) and end user defined characters. Conversion of papers into electronic format will be demonstrated. Free trial software will be given to all attendees for testing.

Statistical Analysis Using SPSS

SPSS is basically used for statistical analysis and data management. SPSS can be used to generate report and charts and perform statistical tests such as T-test, regression, time series analysis, and ANOVA category analysis. This workshop for beginners concentrates on using SPSS 8.0 in capturing data, elementary reporting and charting.

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沒有生病=健康

李教授認為解決之道是從根本出發,須

1. 辦理報名手續
2. 預訂教材
3. 參加訓練
4. 與同業交流
5. 參與社區活動


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2603 6864

編輯部(電話,電郵)。


cuhk.edu.hk/puo/
國家科學技術部組團到訪
促進中醫藥現代化發展

國家科學技術部副部長惠永正教授上月廿二至廿四日率領訪問團到訪，研討中醫藥在二十一世紀的發展前景。

訪問團成員包括多位中醫藥專家，他們與理學院(包括中醫學院)和醫學院於廿二日進行了深入而有成效的交流，討論了中醫藥的現代化和國際化發展，以及在中醫藥教育與中醫藥研究的最新方向。

惠永正教授與訪問團到訪中大，有助加強兩地的交流，促進中醫藥的現代化發展。

訪問團成員包括多位中醫藥專家，包括科技部合作司副司長靳曉明、科技部農村與社會發展司副司長陳傳宏、科技部農村與社會發展司處長鄒建強、科技部辦公廳副處長鄭方能、國家中醫藥管理局副局長佘靖、中國中醫研究院副院長王一濤、國家中醫藥管理局處長洪淨、國家中醫藥管理局副處長陳浩、科技部海峽兩岸科技交流中心幹部陳紀瑛。

國家中醫藥管理局的高層官員，成員包括科技部合作司副司長靳曉明、科技部農村與社會發展司副司長陳傳宏、科技部農村與社會發展司處長鄒建強、科技部辦公廳副處長鄭方能。
大學校董會於三月一日的校董會會議上議決由郭炳聯校董和陸觀豪校董分別出任大學校董會副主席和大學司庫，任期由一九九九年三月二日起生效。

郭炳聯先生自一九九七年出任大學司庫兼財務委員會主席以來，以其超卓的領導才能，進一步強化大學的財務管理，使大學的財政更趨健全。郭校董同時擔任大學投標管理委員會主席、校園計劃及建設委員會委員，及多個大學基金的信託人等多項要職。

郭校董是英國劍橋大學法律學士和哈佛大學工商管理碩士。他主理的家族業務遍及地產發展、建造業、資產管理、電子通訊及公共交通事業等。郭校董並擔任多個政府委員會公職。

陸觀豪先生現任大學校董及教職員服務規則委員會委員，並長時期擔任本港其他大學的校董，對高等教育事務非常熟悉。陸校董是本校三年制工商管理碩士課程的早期畢業生，他以校友兼校董身分，一直關懷大學，多方面作出貢獻。

陸校董現任恒生銀行常務董事兼副行政總裁，是財經、銀行與投資業務等方面的專家，曾出任立法局議員、中央政策組顧問和政府統計諮詢委員等公職。

楊振寧教授獎章文稿贈中大

首名諾貝爾獎得主楊振寧教授本月一日贈送其十一個國際獎章予本校校長，由李國章校長代表接受。楊教授表示，年半前已接受了一次大型手術，因而念及人生無常。身為學者，他首先想到的是如何處理自己的研究文稿和獎項。其後與妻子商量，決定將獎章和文稿贈予本校。

楊教授於一九五七年與李政道教授共同取得諾貝爾物理學獎。諾貝爾基金會在頒獎期間向楊李教授等得獎人表示，可為他們複製一個獎章，以免日後展出時有所損壞或遺失。楊教授把這個複製獎章也贈予本校。他說，複製品與真正獎章的外貌完全相同，只是重量明顯較輕。

楊教授表示，他會在兩年內整理好手上的文稿，供本校存放。近年很多國家意識到學者對社會及經濟的發展舉足輕重，紛紛開始收藏學術文獻，供研究者參考。楊教授已整理的書信、文章有三百多篇，未發表和整理的不計其數，是重大的學術研究寶庫。

楊教授於一九九六年八月受聘為本校中國語言及文學講座教授。他的研究專業為中國文學批評、古典詩詞和明清文學專題，已出版之專著十四種，論文約四十篇。